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LET'S DISCUSS

UNWANTED PHONE CALLS

When will British companies realise that when I hear a bad Asian accent on the phone, I stop the call? It happened just now and the woman talking could not even pronounce my name correctly. "Can I speak to Mr Huwad?"

"No you cannot," said I turning off the phone. That is the third time I have been interrupted today. Twice I have had an Asian accent on the phone this morning trying to tell me my computer is sending out messages that something is wrong. They say they are from Google in Reading and need to point something out if I am looking at the screen. No doubt they wish to get inside so they can empty my bank account or steal information. I reply you are a wicked scammer, go away. She argues I am not. I reply I say, you are. She says, I will now block your computer and stop it from working, and the phone goes dead. Sometimes a few choice swear words come from that sweet female voice that I can understand.

On a real bad accent If I want a bit of fun and I have the time I ask them to repeat it over and over again until the phone goes dead. I hope you British Companies are having fun and saving a tiny bit of money by transferring your call centre to the Asian continent. Although annoying to other people and me we also have some fun. I do feel sorry for the older generation like me who are taken in by these foul or unwanted phone calls.

A little advice, you need to say to them I don't answer any personal questions. They will then start you are Mr (Name) at (your address). Then you say I don't answer personal questions - see how fast they terminate the call. Please tell me about some of your unwanted calls.